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| **Use Case ID:** | 30 | | | |
| **Use Case Name:** | Rating | | | |
| **Created By:** | Vaibhav Shukla | | **Last Updated By:** |  |
| **Date Created:** | 28/03/2019 | | **Last Revision Date:** |  |
| **Actors:** | | Customer | | |
| **Description:** | | A customer can rate product out of 5 stars, based on that an average rating will be given to the product. Based on products average rating merchant will be rated. | | |
| **Trigger:** | | The Rating functionality will be triggered when customer will receive the product and use it. | | |
| **Preconditions:** | | **1. Customer should receive the product.** | | |
| **Postconditions:** | | According to the customer rating merchant will be rated. | | |
| **Normal Flow:** | | 1. Customer buy product.  2. Customer receives product by courier service.  3. Customer uses product.  4. Customer provides rating for product. | | |
| **Alternative Flows:** | |  | | |
| **Exceptions:** | | 1: In step 1 of normal flow if customer is unable to buy product-  1a: Payment mode that customer wanted is not listed.  1b: Payment fails while purchasing product.  2: In step 3 of the normal flow if customer didn’t receive the product -  2a: Reckless courier service.  3: In step 4 of the normal flow if customer didn’t give rating. | | |
| **Includes:** | | It is a part of feedback common as rating has to be sent to admin. Ultimately, admin will provide an average rating for Merchant. | | |
| **Frequency of Use:** | | Customer can rate product number of times he buys a product. | | |
| **Special Requirements:** | |  | | |
| **Assumptions:** | | 1. Customer will provide rating for product. | | |
| **Notes and Issues:** | | 1. What is the maximum and minimum rating for a product. | | |